



## Broker Services

321.434.5265

[HFBroker@HF.org](mailto:HFBroker@HF.org)

[hf-](mailto:hf-brokers@plusoscar.com)

[brokers@plusoscar.co](mailto:brokers@plusoscar.com)

[m](mailto:hf-brokers@plusoscar.com)

## Commissions

For plan year 2021  
and prior

[Commissions@HF.org](mailto:Commissions@HF.org)

For plan year 2022  
and beyond

[hf-broker](mailto:hf-broker)

[commissions@plusosc](mailto:commissions@plusoscar.com)

[ar.com](mailto:hf-broker)

## Broker Support Line

Local: 321.434.4945

Toll Free: 877.693.6489

[HFHPInfo@HF.org](mailto:HFHPInfo@HF.org)

## 2022 AEP is Here

Have you reviewed the new [Brokers Page](#) on our public website?

The Brokers page offers many resources and tools including:

- Flyers, forms, and benefits grids
- Past broker communications
- Information on how to order Medicare Kits
- Training materials
- Links to the broker portals
- Important contacts

Have you completed your annual Medicare required certifications?

Brokers should log into the new [Broker Portal](#) to verify their Medicare certification status. After logging in to the portal, look for the **Get Certified to Sell Medicare** section. Links to complete your America's Health Insurance Plans (AHIP) and Health First Medicare Certifications (HFMC) course are available from this section in the new Broker Portal.

Are you ready to submit an enrollment?

Take advantage of the electronic Medicare enrollment platform from the new broker portal to make personalized plan recommendations and enroll beneficiaries. Beginning October 15, you may begin electronically enrolling prospective members for plan year 2022. Paper applications may be used for age-ins from October 1 through October 14 for plan year 2022.

If you need to submit a paper application for 2022, they

can be faxed or mailed for processing. The 'received date' is used when determining eligibility, not the 'postmarked date.' Please ensure that all applications are received, in-hand, no later than December 7.

- Fax to: 833-582-2838 *within 24 hours of signature*
- Mail to: Health First Health Plans  
P.O. Box 62045  
Phoenix, AZ 85082

### Plan Changes for 2022

- [Health First Health Plans Medicare plan changes for 2022](#)
- [AdventHealth Advantage Plans Medicare plan changes for 2022](#)

**Look for a webinar in the near future on the 2022 Medicare Enrollment Platform.**

**As a reminder, the 2022 Broker Kickoff meetings will be held next week:**

AdventHealth Advantage Plans  
Tuesday, October 5  
9 a.m. – 11 a.m.

Health First Health Plans  
Wednesday, October 6  
9 a.m. – 11 a.m.

Calendar appointments have been emailed to all brokers for both dates. Select the date that works best with your schedule.

If you have any questions, please contact your sales representative directly or Broker Services at 321.434.5265 or [HFBroker@HF.org](mailto:HFBroker@HF.org).

We value and appreciate your partnership.